Appendix A

Profile of Current Strategic Risk Scores

RED

4, 4c, 40,

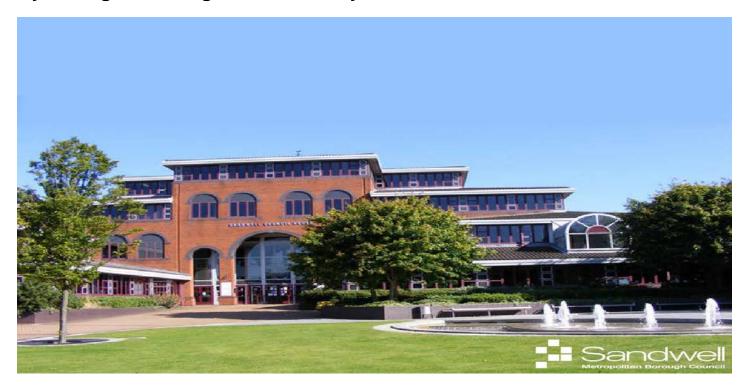
AMBER

6a, 6b, 21a, 22a, 27, 38a, 42a, 45, 48, 49, 50, 52

GREEN

44, 47, 51

Summary Strategic Risk Register @ February 2019









Ambition 2
Healthy lives



Ambition 3 Skills



Ambition 4
High quality
education



Ambition 5
Safe
communities



Ambition 6
Excellent and affordable public transport



Ambition 7
Housing to meet needs



Ambition 8
Community life,
leisure centres
& entertainment



Ambition 9 Location of choice for business and growth



Ambition 10 Reputation for getting things done

Risk Ref	Risk Title and Description	Previous score (Oct 2018)	Direction of travel	Current score (Feb 2019)	Target score and date	Comment
4 07/2012	If the council does not put in place robust arrangements and receive appropriate assurances to ensure that the Sandwell Children's Trust addresses the areas of poor or inconsistent performance, as outlined by Ofsted, with rigour and pace, then the council will fail in its responsibilities to: Safeguard vulnerable children Promote and improve the outcomes of children in its care Manage any adverse financial consequences arising from the failure to create favourable outcomes for children within the resources available to it Improve the continued adverse affect on the council's reputation. Risk owner – Lesley Hagger Cabinet Member – Councillor Hackett Ambitions impacted: 1, 2, 3, 4 and 5	(red)	4 3 2 1 1	12 (red)	8 (amber) Autumn 2019 Requires Improvement by 2020 Good by 2022	 Despite being delivered by Sandwell Children's Trust, children's social care services continue to be one of the council's top priorities. Monitoring of this risk is carried out via a number of mechanisms including: The Strategic and Operational Partnership Boards which meet regularly and oversee the relationship between the council and the Trust. The recent Corporate Peer Review follow up in January noted 'The Council and Children's Trust have good relationships with clarity of governance structures'. The performance and reporting against the Service Delivery Contract and the 15 agreed performance indicators (KPIs). These KPIs will be further reviewed in Autumn 2019 to ensure they remain appropriate measures. The Improvement Board reviews progress against the improvement Board reviews progress against the improvement plan. This shows improvements in a number of Ofsted recommendations based on evidence presented to the Board. A six monthly performance report was presented by the Trust to the council's Children's Services and Education Scrutiny Board in November 2018. Regular Ofsted monitoring visits. Since the establishment of the Trust, two visits have taken place (Youth Offending Service and Adoptions), the outcomes of which have been positive and assessed services as 'Good' and 'Requires Improvement' respectively. A further visit has taken place at the end of January focussing on the Front Door and the Multi Agency Safeguarding Hub. Overall, performance since the establishment of the Trust has seen improvements in a number of areas. However, the fragility of these improvements and in particular, the

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						workforce remains a key risk in further reducing caseloads, continuing to improve compliance and the ability to create capacity to focus on the quality of practice. As such, the risk continues to be assessed as red until a period of consistent improvement and embedment can be evidenced.
4c 02/18	Demand for Children's Social Care If the rate of demand and pressures on children's social care (experienced nationally and locally) continue to increase at the same or at a higher rate than that experienced during 2017/18, then without a national funding solution and improved children's social care services, this will have a detrimental impact on the financial resilience of Sandwell Children's Trust Risk owner – Lesley Hagger Cabinet Member – Councillor Hackett Ambitions impacted: All Ambitions 1-10	16 (red)	4 3 2 1	16 (red)	12 (red) April 2020	This risk recognises the continued significant concerns being raised nationally in respect of the increasing demand and pressure on children's social care services and the detrimental impact this is having on councils with statutory responsibility for children's social care. As such, the failure to put in place a national solution to this problem is presenting a risk to many councils. The Contract Sum that has been agreed between the council and the Trust, put in place significant additional funding to address budgetary pressures experienced during 2017/18. Despite this, demand has continued to increase, with a significant increase in the number of Looked After Children being experienced across the borough in 2018/19. Discussions between the council and the Trust (who deliver the service on behalf of the council) about how this will be managed now that the Trust is an operationally independent company, are ongoing. Regular budget challenge meetings are taking place and the Trust is working on a plan to provide more detailed information to the council to enable the council to have a better understanding of the figures and the 2018/19 budget deficit. The challenges presented by this risk were also noted in the peer review follow up which stated that the council needs to 'continue to manage the arrangements with the Children's Trust to deliver future financial sustainability'.

Risk Ref	Risk Title and Description	Previous score (Oct 2018)	Direction of travel	Current score (Feb 2019)	Target score and date	Comment
6a 10/2007	Emergency Planning If the council does not put in place effective arrangements to plan and mitigate against national, regional or local emergencies as defined by Part 1 of the Civil Contingencies Act 2004 (CCA) then this will result in: • Actual or anticipated failure to adequately protect vulnerable persons • Failure to support the emergency services • Loss of public confidence in the council • Failure to fulfil Civil Contingencies Act responsibilities Risk owner – Alison Knight Cabinet Member – Councillor Costigan Ambitions impacted: 2, 5, 10	8 (amber)	4 3 2 1 1	8 (amber) 2 3 Impact	4 (green) April 2019	 Since the last update to the Committee, the following actions have taken place in the management of this risk: A final draft of the Emergency Transport Plan is being reviewed by the transport manager. Following on from the exercise carried out with senior management, a large, multi-faceted exercise is being held on 8 March 2019. This will include a live rest centre aspect, simulated multi-agency operational command group, desktop tactical coordination groups, mock press conference and a desktop SMBC Incident Management Team exercise. The test exercise will provide an opportunity to see what lessons can be learned and any matters arising will be incorporated into an action plan. Officers from the council's communications team have been engaged in the review of the Local Resilience Forum's communication plan. A Humanitarian Assistance Centre Plan has been drafted and is currently in consultation with Commissioning and Direct Services.

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6b 04/18	Business Continuity Management (BCM) If the council does not develop, review, monitor and test plans and capabilities (including the resilience of its supply chains and the power supply arrangements for the data centre at the council house) that seek to maintain the continuity of key functions in the event of an unplanned disruptive incident, then it will be unable to perform critical business functions which will impact the provision of council services and result in potential financial loss and loss of public confidence in the council. Risk owner – Alison Knight/ Alan Caddick Cabinet Member – Councillor Costigan Ambitions impacted: All Ambitions 1- 10	9 (Amber)		9 (Amber)	6 (green) Summer 2019	The improved governance arrangements providing oversight and monitoring of this risk that were previously reported to the Committee continue to take place in the management of this risk. Since the last update, the following actions have taken place: • All services now have either a completed plan or are currently completing business continuity plans. • A series of business continuity exercises have been scheduled to take place across the organisation and to date the following have been delivered: • August 2018 - Housing & Communities • October 2018 - Education, Skills & Employment • October 2018 - Adult Social Care, Health and Wellbeing • November 2018 - Prevention & Protection Further testing of other service areas' continuity plans will continue during 2019. In terms of the work on the data centre which forms part of the Work Place Vision Project, service areas are being contacted to identify and schedule the optimum time to complete the work which will be done in a number of phases to ensure minimal impact on service delivery. At present, it is envisaged that the work will be completed in the Summer and as such the target date has been amended to reflect this.

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21a 06/2015	Compliance with the Data Protection		4 3 2	8 (amber)	4 (green) December 2019	See separate agenda item for the actions that are being implemented to manage this risk. The risk continues to be assessed as amber.
	Risk owner – Surjit Tour Cabinet Member – Councillor Trow Ambitions impacted: 5 and 10	Likelihood	1 1	2 3 Impact	4	

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The 22a 01/2016	Whilst the national threat level remains 'severe' there is no known significant specific or particular threat for Sandwell. If the council does not work with partners to put in place suitable arrangements with the aim of preventing terrorism and radicalisation in Sandwell then it will be unable to effectively discharge its statutory duties. Risk owner – Jan Britton Cabinet Member – Councillor Costigan Ambitions impacted: 5	8 (amber)	4 3 2 1 1	2 3 Impact	8* (amber)	 This risk continues to be managed by the CONTEST Board which has strategic oversight of 'Prevent' performance. Although there has been no change in the risk or threat level for Sandwell, the actions that have/ are being taken to manage this risk include: The annual partnership briefing on the Counter Terrorism Local Profile is due to take place in February 2019 and will better inform managers and leads across the partnership of the risk, threat and concerns in Sandwell as well as a brief overview of the West Midlands region. In addition to the above, the Home Office is also undertaking a review of the threat level across the country. Early indications outline that the risk and threat in Sandwell in relative terms, is lower than some other areas and as such, funding beyond 2019/20 by the Home Office will cease. The council however recognises that as a local authority it still has a Prevent Duty and this requires compliance regardless of priority status or funding. The Prevent and Resilience teams are working collaboratively in delivering a table-top workshop for Cabinet Members which will take place in March. In respect of Brexit, the council and its partners are mindful that this can heighten racial and religious tensions which could escalate into extremism. The council continues to work with the Hate Crime group to monitor any religiously or racially motivated incidents and provide intervention support if required. The government recently announced a review of the Prevent programme which is due to take place over the next 18 months. The council will consider the findings of this review to establish what if any further actions will be required and will carry out a further assessment of this risk at that time.

Risk Ref	Risk Title and Description	Previous score (Oct 2018)	Direction of travel	Current score (Feb 2019)	Target score and date	Comment
27 06/2009	Funding and Resource Allocation Local Government continues to operate in an uncertain financial environment arising from reducing central government funding, increasing demand for services and planned changes to the local government funding formula to be implemented in 2020. Failure to put in place the necessary processes and actions to manage these uncertainties may impact on our ability to	9 (amber)		9 (amber)	9* (amber)	In common with all other local authorities, Sandwell continues to face the ongoing challenge of reducing central government funding combined with increasing demand for our services. The council has an outstanding track record in managing these risks, a matter which was also reiterated in the peer review follow up alongside recognition of the council's approach of invest to save and protection of frontline services. The council will continue to use the lessons learned over the last eight years to deliver a
	deliver services to the people of Sandwell and our statutory responsibility to set a balanced budget. Risk owner – Darren Carter Cabinet Member – The Leader Ambitions impacted: All Ambitions 1-10	li kalihood		2 3 Impact	4	balanced budget. A balanced budget for 2019/20 will be presented to council for approval on 6 March 2019. Current funding forecasts for 2020/21 and 2021/22 show a cumulative shortfall of £5.5 million. A budget challenge group has been established whereby all directors meet monthly to discuss the medium-term budget and to identify and assess options for increased income generation. In respect of the medium-term plan, there remain significant uncertainties and lack of clarity over local government funding and plans for 2020/21 and beyond. The Fair Funding Review announced by government will assess and update spending needs and tax raising capacities and set new baseline funding allocations for local authorities with a view to transitioning to the new system from April 2020. Further details of the Fair Funding review and are expected in Summer 2019 as part of the Comprehensive Spending Review, at which time the risk will be reassessed. The other major risk to the resilience of the budget strategy remains the financial implications of increasing demand in Children's Social Care.

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38a 03/2018	Health and Social Care Reforms If appropriate arrangements are not made to effectively manage the implications and the impact of the health and social care reforms including the Social Care Green Paper and the change in delivery from acute / primary care to social care led intervention, then the outcomes for adult social care users will be adversely affected. Risk owner – David Stevens Cabinet Member – Councillor Shackleton Ambitions impacted: 2, 5, 7	8 (amber)		8 (amber)	8* (amber)	This risk continues to be included in the strategic risk register as a result of the uncertainties that flow from the Green Paper on social care for older people. The publication of the Green Paper has been delayed several times, from an original publication date of summer 2017 (then to 'the end of 2017', 'before the summer [Parliamentary] recess' in July 2018 and then in June 2018, the then Health and Social Care Secretary announced a further delay to the 'autumn of 2018', following the announcement that a ten-year plan for the NHS would be developed). Comments from Government now state that it will be published 'at the first opportunity in 2019', although no further details have been provided as to when in 2019 publication might occur. Once published, the paper will be subject to a full public consultation at which point the council will consider the implications it has for its adult social care services. The Government has said that the proposals in Green Paper will "ensure that the care and support system is sustainable in the long term".

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40 01/2015	School Place Planning If the Department for Education is unable to provide sufficient funding and if the council is unable to identify suitable solutions to schools' place planning and deliver these solutions on time and to scope then it will fail to discharge its statutory duties to provide sufficient school places. Risk owner – Lesley Hagger/ Chris Ward Cabinet Member – Councillor Hackett Ambitions impacted: 1, 3 and 4	(red)	4 3 2 1 1	12 (red)	8 (amber) April 2020	This risk is concerned with ensuring that there are sufficient primary and secondary school places available across the borough in future years. The current focus is on secondary schools where an additional 480 places are required by September 2020. It was previously reported that the Department for Education (DfE) had announced a nil allocation of Basic Need Funding for Sandwell for 2020/21, for which a funding allocation was expected by the council. The council has held discussions about the allocations with the DfE and Education and Skills Funding Agency and at present, the options to manage this risk include: Challenging the Secretary of State on the funding formula for the schools. Increasing the size of year 7 cohort in every secondary school without any associated capital works. The government accelerates the building of the two free schools currently in the pipeline. The council is currently considering its options and as such the risk score remains red.

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42a 02/2017	Cyber Security If the council does not have a co-ordinated approach and understanding of its existing cyber security controls or those available to it, together with an analysis of identifiable gaps, then this could expose the council to cyber-attack resulting in: • The inability of the council to deliver services, particularly critical services for a significant period of time	8 (amber)		8 (amber)	8 (amber)	This risk continues to be linked with risk 21a and is being managed by ICT working alongside the Information Management Unit (IMU). Although cyber-attacks taking place nationally together with media coverage has slightly reduced over the last six months, this risk still needs to be given continued focus and attention due to the significant impact that this risk has on service delivery, reputation and potentially finance. Since the last report, the following has taken place:
	 The loss of corporate and sensitive personal data (including bank details) Enforcement action Significant financial loss and Reputational loss Risk owner – Darren Carter Cabinet Member – Councillor Trow Ambitions impacted: 5, 10 	Likelihood	4 3 2 1 1		8 4	 The redesign of ICT services now includes a Cyber Security & Connectivity Services team (in addition to the previously reported cyber security officer post), where incoming security threats are monitored. All service architecture managers responsible for ICT technologies, are establishing a proactive patching and update schedule to ensure security updates are promptly uploaded to all platforms. As part of the Citrix improvement plan, the technology was recently patched to the latest version. The Windows 10 refresh programme was completed in December 2018 ensuring non-Citrix users were deployed with new devices with enhanced security measures. Additional security measures have been applied to email systems to enhance protection of messages to and from our public-sector partners. Sandwell ICT are establishing a regional Cyber Security Working group to collectively discuss potential vulnerabilities and produce mitigation plans. ICT is now a member of the redesigned Information Governance Board and will provide updates and seek approval on security concerns. IMU is leading on the e-learning packages for raising awareness of cyber security and GDPR which is scheduled to be implemented and completed by 31 March 2019.

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44 05/16	Land Sales and Other Matters If the council does not put in place a robust system of assurance around the new and/ or updated policies and procedures that have been put in place to address the findings from the land sales, legacy land matters and other matters investigated, then it will be unable to ensure compliance with these new arrangements and evidence robust and effective corporate governance arrangements are in place across the council. Risk owner – Alison Knight Cabinet Member – The Leader Ambitions impacted: 5, 7, 8, 9 and 10	6 (green)	4 3 2 1	6 (green) 6 2 3 Impact	4 (green) April 2019	 The following has taken place since the last update: The historical standards issues have been finalised and this was also recognised in the recent peer review follow up. The Review also noted the new 'back to basics' governance approach the council has commenced review of, and the officer and member buy-in of this', as well as the 'significant achievement and progress' in the implementation of the member development programme'. The appointment of a Service Manager over the service area has been completed with a commencement date of March 2019. The Executive Director Neighbourhoods and Director Regeneration and Growth continue to oversee and approve all land transactions Reviews of voluntary sector lease arrangements and compliance with the land and building disposal protocol are being undertaken by Internal audit and the outcomes of these reviews will be reported to the Committee in due course.
45 07/16	Apprenticeship levy If the council (including schools) does not put in place effective arrangements to use the resources it will have available from the introduction of the apprenticeship levy, then it will be unable to maximise benefits and its use of resources and will miss out on the opportunities available through the fund. Risk owner – Chris Ward Cabinet member – Councillor Hackett and Councillor Moore Ambitions impacted: 1, 3, 4, 9, and 10	9 (amber)	4 3 2 1	9 (amber) 9 2 3 Impact	6 (green) April 2019	The Apprenticeship Levy introduced on 1 April 2017 requires all public sector bodies with a workforce of 250 or more, to provide apprentice opportunities equating to at least 2.3% of their workforce. For 2018/19 this equates to an annual target of 215 apprenticeships for the council. In the last update to the Apprenticeship Board, the actual performance for the nine months to December 2018 showed that 161 apprenticeships were in place against a profiled public sector target of 145. Current forecasts and actions taking place indicate that the remaining 54 apprenticeships required will be achieved by the end of March 2019. Beyond March, the council is planning on further increasing the numbers of apprenticeships, particularly with existing staff as part of the workforce and officer development plans, as there are still areas yet to take full advantage of the funding that is available through the levy.

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47 07/17	Maximising Opportunities from the West Midlands Combined Authority If the Council does not actively participate in the West Midlands Combined Authority (WMCA) then it will be unable to maximise the benefits and opportunities available to it. Risk owner – Alison Knight Cabinet Member – The Leader Eling and Councillor Moore Ambitions impacted: All Ambitions 1-10	9 (amber)	4 3 2 1	6 (green) 6 2 3 Impact	6 (green) Achieved	The work of the WMCA is based around various key areas including, productivity and skills, mental health, housing and land regeneration and transport. The establishment of internal WMCA meetings whereby Cabinet and directors meet prior to each meeting of the WMCA Board, to consider and agree Sandwell's approach on the decisions being sought, have now been embedded and proving effective with a number of areas where the council is working with the WMCA including: Sandwell's allocation of approximately £960,000 as part of the government's Housing First pilot to delivering 20 Housing First units to reduce homelessness. Sandwell is also participating in the 5G mobile technology pilot. The council is also looking at additional opportunities with the WMCA around housing. As a result of the above, the risk will be transferred to the directorate risk register for ongoing monitoring.
48 07/17	Vision 2030 If the council does not put in place arrangements to monitor and assure itself of the delivery against its 2030 vision, then this will result in the Sandwell's ambitions and Vision 2030 not being met. Risk owner – Darren Carter Cabinet Member – The Leader and Councillor Trow Ambitions impacted: All Ambitions 1-10	8 (amber)	4 3 2 1 1	8 (amber) 2 3 Impact	8* (amber)	Vision 2030 was one of the recommendations that was made in the Corporate Peer review report in 2018. In the recent follow up, the peer review team reported that 'Vision 2030 is embedded within the Council and has empowered staff'. It noted that consideration should continue to focus on 'a route map for delivery, alignment of resources and measures of success to support the realisation of aspirations'. To this end, wide scale engagement with young people continued throughout 2018 and a borough wide conference to take forward Vision 2030, is being planned to take place in Summer 2019. Further details of this will be provided in future risk updates to the Committee.

Risk Ref	Risk Title and Description	Previous score (Oct 2018)	Direction of travel	Current score (Feb 2019)	Target score and date	Comment
49 01/18	Delayed Transfer of Care (DTOC) If we do not reduce DTOC to national level, then we risk government intervention leading to a reduction in grant and potential financial clawback and reputational impact. Risk owner – David Stevens Cabinet member – Councillor Shackleton Ambitions impacted: 2, 5, 8, 10	(red)	4 3 2 1 1	8 (amber) 2 3 Impact	4 (green) April 2021	Sandwell has been the best performing local authority area in the West Midlands' region (consisting of 14 local authorities), in terms of lowest DTOCs per 100,000 population, since September 2017. Sandwell's achievements in this area were also noted in the recent peer review follow up. Since the last update to the Committee, Sandwell continues to operate within its revised DTOC target, although it is expected that this will be under significant pressure over the winter. As such, work continues on the project that has been set up for the DTOC improvement plan which includes the delivery of a single social care and health hub pathway. The council in consultation with the Clinical Commissioning Group Partnership Board prepared a business case for the health and social care hub and approval for the resources to proceed with this project was granted by Cabinet on 12 December 2018. As a result, the risk has reduced to amber and is being transferred to the directorate risk register for ongoing monitoring. Any project risks associated with the delivery of the hub are being overseen by the joint Health and Social Care Partnership Board.

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50 01/18	Commonwealth Games Aquatic Centre If the council fails to deliver this project to scope, timescales and cost, then this will result in significant reputational damage to the council.	12 (red)		8 (amber)	4 (green) April 2021	This risk continues to be managed through the project management arrangements which have been put in place. Since the last update to the Committee the following actions have been undertaken: • All positions within the project team have been filled and are now in post. • The council has agreed the design solution for the facility with all major stakeholders.
	Risk owner – Alison Knight Cabinet member – Councillor Gavan Ambitions impacted: 2, 6, 8, 9, 10	Likelihood	4 3 2 1 1	2 3 Impact	8 4	 Pre-planning consultation with residents has been successfully undertaken and closed on 20 January 2019. The response to the scheme has been very positive. RIBA Stage 2 (concept design) of the project has been completed. A planning application for the scheme was submitted on 28 January 2019. The project is on target to be delivered in time for the Commonwealth Games 2022. Although the project is on target to be delivered on-time and within the identified budget, given the reputational importance of the project and the multi-faceted nature of the stakeholders involved, at this time it is prudent for the project to be assessed as amber.

Risk Ref	Risk Title and Description	Previous score (Oct 2018)	Direction of travel	Current score (Feb 2019)	Target score and date	Comment
51 03/18	Peer Review Recommendations If the council does not accept, put arrangements in place and implement the recommendations made in the LGA Corporate Peer Review on a timely basis then this will not support the council's continuous improvement and have a significant negative reputational impact.	8 (amber)	4	6 (green)	6 (green) Achieved	A two day follow up of the corporate peer review was undertaken by the LGA on 22- 23 January 2019 to review and assess the progress made in the implementation of the 12 recommendations that were made in the original review in 2018. The feedback provided (which is also included on the council's website) in the follow up was extremely positive and noted the significant progress the council had made. Some of the observations noted were: • .Vision 2030 is embedded within the Council and has
	Risk owner – Jan Britton Cabinet member – The Leader Ambitions impacted: All Ambitions 1-10		poor likelihood	2 3 Impact	4	 empowered staff. Excellent performance in key areas including DTOC, youth offending and highways maintenance. There has been significant important engagement with young people through Aspire Sandwell. The Council and Children's Trust have good relationships with clarity of governance structures. Collaborative relationships are evident. Relationships of trust, honesty and respect are articulated across statutory officers. Governance has gone 'back to basics' to ensure there are robust processes in place. Officers and members have worked together and invested time to really understand what members want and prioritised the delivery of the member development programme accordingly'. The recommendations made in the follow up involve maintaining the positive direction of travel; prioritising capacity and resources to deliver the Vision and maintaining levels of ambition and recognition of success.

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52 05/18	Better Care Fund (BCF) and Public Health Grant If the government fails to confirm or extend grant funding for the Better Care Fund and for Public Health, then the council will be unable to discharge its key statutory functions in this respect. Risk owner – David Stevens Cabinet member – Councillor Shackleton	12 (red)		8 (amber)	4 (green) When longer term funding sources and levels confirmed	This risk is a subset of risk 27 and is relevant to all councils across the country and identifies the key issues of social care and public health services 'falling over' if there is a lack of clarity over how public health services will be funded and the levels of funding available, as well as the future of the BCF programme. The currently ringfenced public health grant was confirmed until March 2020 by Government on 20 December 2018. For Sandwell, the allocation represented a reduction of approximately 2.7% from the current year's allocation which is £24.7 million. As a result, the risk has been temporarily reduced to
	Ambitions impacted: 2, 5, 10	boodilayi	4 3 2 1 1	2 3 Impact	8 4	amber. During 2019, further assessments will be undertaken based on whether clarity around future funding has been provided or whether the uncertainty continues as 2020 approaches. The government's intention is to fund future public health expenditure from business rates retention and for this not to be ring fenced. As such this will be dependent upon the council's ability to generate business rate income through economic growth and without a confirmed equalisation process will result in uncertainties around the levels of public health funding and therefore extend health inequalities that currently exist within the borough. In terms of the improved BCF, this too is confirmed until March 2020.

^{*} These are risks which are likely to remain amber over the medium term due to the longer term nature of these risks and the continued uncertainties. As such these risks do not have target dates.